

Environics Analytics
Executive Trade Area Report
Prepared for: Anglican Diocese of Toronto

Trade area: St. Helen's Anglican Church
Service Area Benchmark: Ottawa CSD (ON)

ENVIRONICS
ANALYTICS

July 25, 2023
Confidential

Table of Content

Executive Summary	
Objective	1
Defining the Trade Area	1
Sources Used	1
Demographics	
Trade Area Map	2
Population & Households	3
Map of % of Family Households with Children at Home	4
Housing & Income	5
Map of Average Household Income Distribution (Current Year \$)	6
Education & Employment	7
Diversity	8
Map of Visible Minority Penetration	9
DemoStats Highlights	10
PRIZM Segmentation	
PRIZM Profile	11
Map of Top PRIZM Segments (by Dissemination Area, ranked by SESI)	12
PRIZM Profile Top Segments	13
One Page PRIZM Segment Description	14-18
Psychographic – SocialValues	
SocialValues Overview	19
Other Variables	
DemoStats Variables	20
Map of Anglican Church Affiliation (% Pen)	21
Map of No Religious Affiliation (% Pen)	22
HouseholdSpend Variables	23
How to Read Guides	
PRIZM Profile Bar Chart	24
Executive Dashboards – Demographics	25
Executive Dashboards – Social Values	26

Executive Summary|St. Helen's Anglican Church

Benchmark: Ottawa CSD

Objective

the objective of this analysis is to help the St. Helen's Anglican Church location to understand more about its market so that its management can identify opportunities to guide marketing, communication, and merchandising strategies that will help retain and grow customers.

Defining the Trade Area

The trade area was built using the Statistics Canada 2016 Dissemination Areas as building blocks. These are the smallest available census measurement units, containing on average 250 to 400 households each. For this study, St. Helen's Anglican Church Service Area's trade area is compared to a benchmark; in this case Ottawa in Ontario.

Sources Used

1. DemoStats 2023

- The DemoStats database consists of current-year estimates for 764 variables. It includes demographic projections for 497 variables for three, five and 10 years into the future but also provides historical estimates from five years ago based on the same methodologies to ensure accurate trend analysis. DemoStats variables are available at the six-digit postal code level (FSALDUs) for current-year estimates and the dissemination area (DA) level for future-year projections. DemoStats is created using innovative methods that combine econometric, demographic and geographic models. It employs a variety of data sources, including the latest census, current economic indicators, postcensal estimates from the federal and provincial governments, immigration statistics and economic data such as building permits. DemoStats features variables on population, family structure, household size and type, ethnic diversity, labour force participation and income. The income variables in this database include both averages and distributions.

2. PRIZM 2023

- PRIZM® is the latest release of our pioneering segmentation system that classifies Canada's neighbourhoods into 67 unique lifestyle types. Continuing with methodology that integrates geographic, demographic and psychographic data, PRIZM incorporates the latest authoritative data from nearly a dozen demographic, marketing and media sources to help you better analyze and understand your customers and markets. PRIZM consists of 67 segments that capture current demographics, lifestyles, consumer behaviour and settlement patterns in Canada. PRIZM highlights key demographic trends with more older Canadians and an emergence of retirement communities, more older children living at home, a growth in high-rise neighbourhoods and condo dwellers, and fewer francophones.

3. SocialValues 2023

- PRIZM® is linked to Environics SocialValues, the only truly psychographic data built into a segmentation system in Canada. Every year since 1983, scientists at our sister company, Environics Research, have conducted a nationwide survey that measures human motivation and social relations, employing advanced techniques to understand the mindset of Canadians. The resulting SocialValues dataset, based on more than 10K respondents over a rolling 2 year period, measures 95 values and 174 attitudes—such as importance of price, attraction to nature and ecological lifestyle—to help users determine the mindset of their customers to better reach and serve them. With the SocialValues dataset, users will understand what matters most to their customers and how it affects the purchases they make—helping businesses and not-for-profits develop communications and merchandising strategies that speak to their customers' concerns and worldview.

4. HouseholdSpend 2022

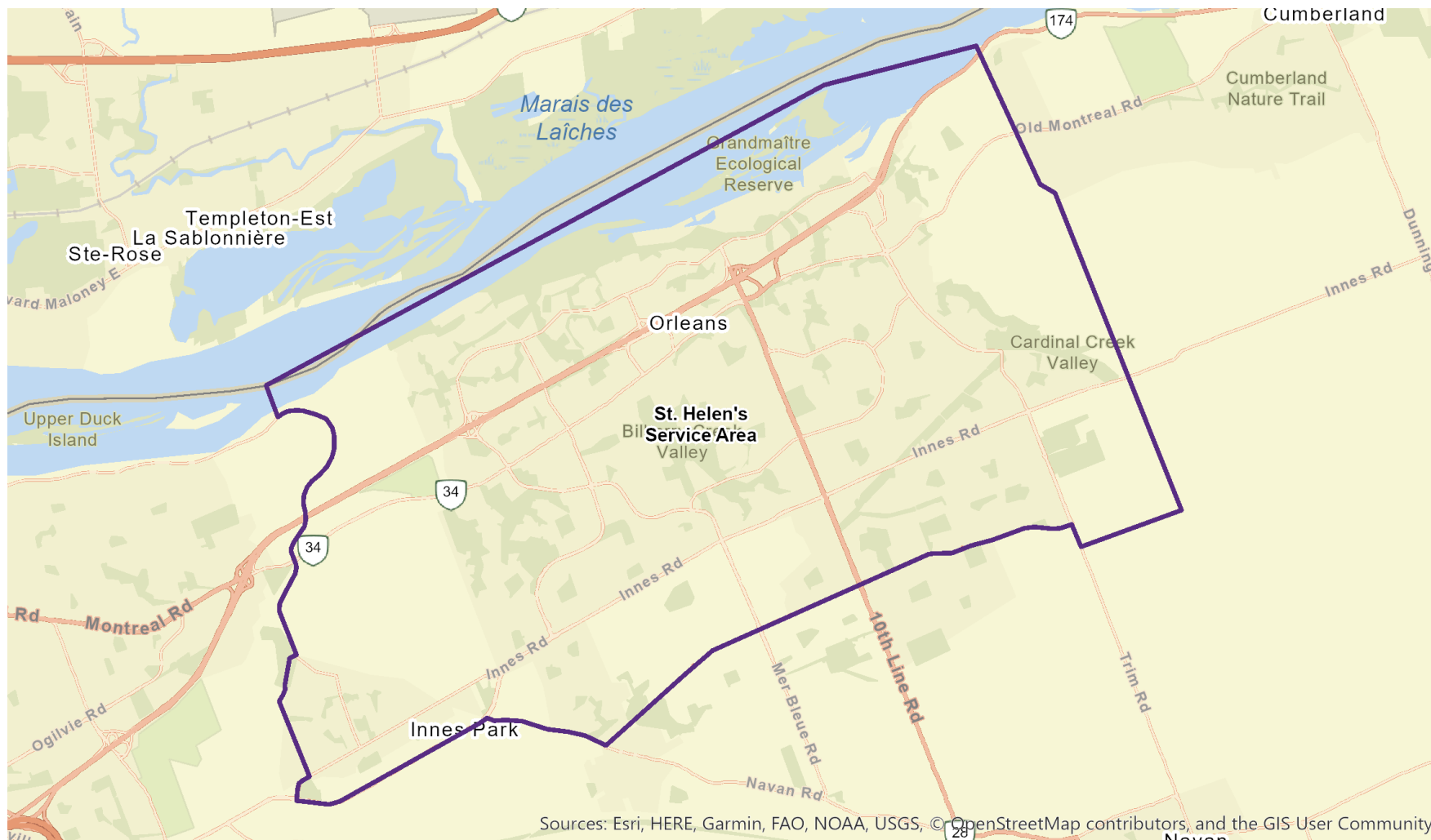
- HouseholdSpend provides current estimates of annual expenditures for 463 variables, spanning 18 categories of goods and services used by Canadian households—everything from fashion apparel and household furnishings to cellphones and charitable donations. This wide-ranging database lets users analyze potential expenditures by both average dollars per household and total dollars spent for any geographic level—from all of Canada to a small trade area—regardless of where the consumer made the purchase. HouseholdSpend is produced annually with household income data from DemoStats and is based on Statistics Canada's Survey of Household Spending.

Demographics | Trade Area Map

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Service Area: St. Helen's Service Area

Population: 121,193 | **Households:** 44,449



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Demographics | Population & Households

Service Area: St. Helen's Service Area

POPULATION

121,193

HOUSEHOLDS

44,449

MEDIAN MAINTAINER AGE

55

Index: 108

MARITAL STATUS



61.0%

Index: 109

Married/Common-Law

FAMILY STATUS*

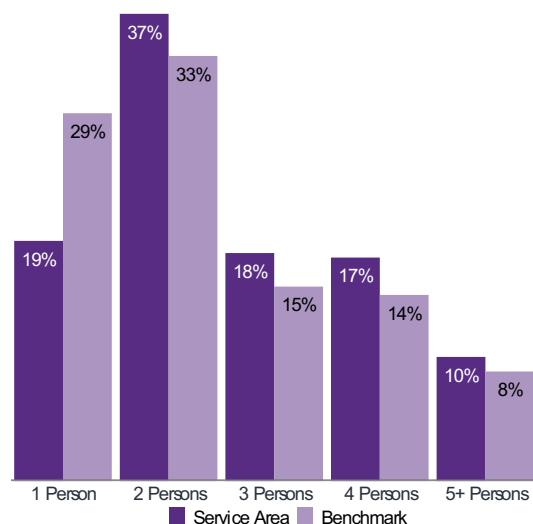


47.7%

Index: 106

Couples With Children At Home

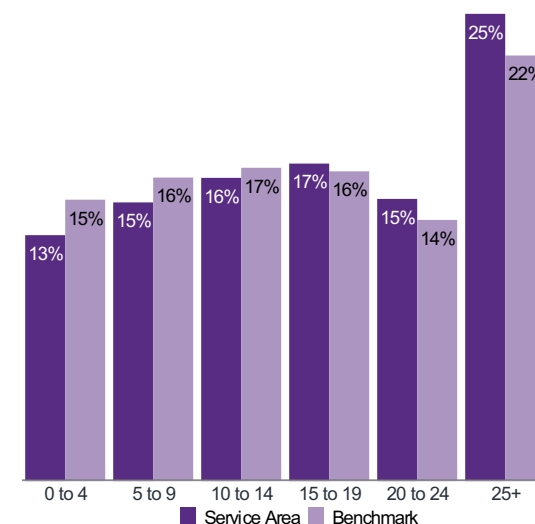
HOUSEHOLD SIZE



POPULATION BY AGE

	Count	%	Index
0 to 4	5,584	4.6	97
5 to 9	6,277	5.2	101
10 to 14	7,122	5.9	108
15 to 19	7,378	6.1	108
20 to 24	6,511	5.4	79
25 to 29	7,176	5.9	73
30 to 34	7,807	6.4	82
35 to 39	8,154	6.7	92
40 to 44	8,318	6.9	102
45 to 49	7,908	6.5	104
50 to 54	7,571	6.2	101
55 to 59	8,368	6.9	108
60 to 64	9,261	7.6	119
65 to 69	7,945	6.6	124
70 to 74	6,265	5.2	121
75 to 79	4,727	3.9	116
80 to 84	2,634	2.2	104
85+	2,189	1.8	89

AGE OF CHILDREN AT HOME



Benchmark: Ottawa CSD

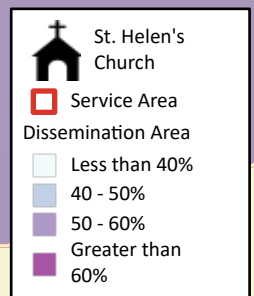
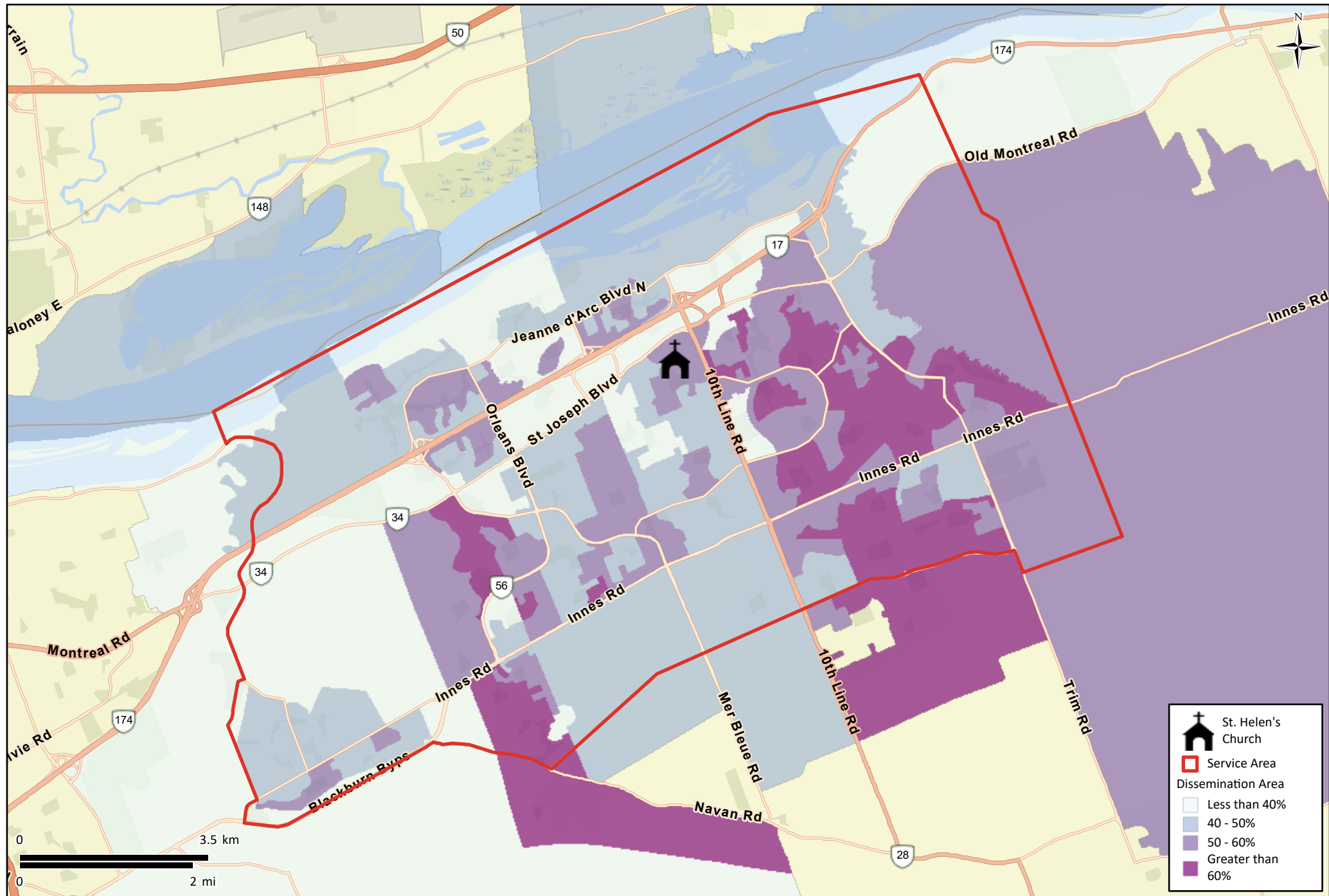
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*Chosen from index ranking with minimum 5% composition.

Index Colours: <80 80 - 110 110+

% of Family Households with Children at Home

ST. HELEN'S CHURCH



Data Sources: <https://en.environicsanalytics.com/Envision/About/1/2023>

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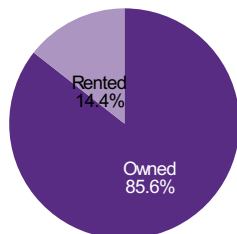
Demographics | Housing & Income

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Service Area: St. Helen's Service Area

Population: 121,193 | Households: 44,449

TENURE



STRUCTURE TYPE



Houses

90.3%

Index: 132



Apartments

9.5%

Index: 30

AGE OF HOUSING*

33 - 42 Years Old

% Comp: 30.9 Index: 208

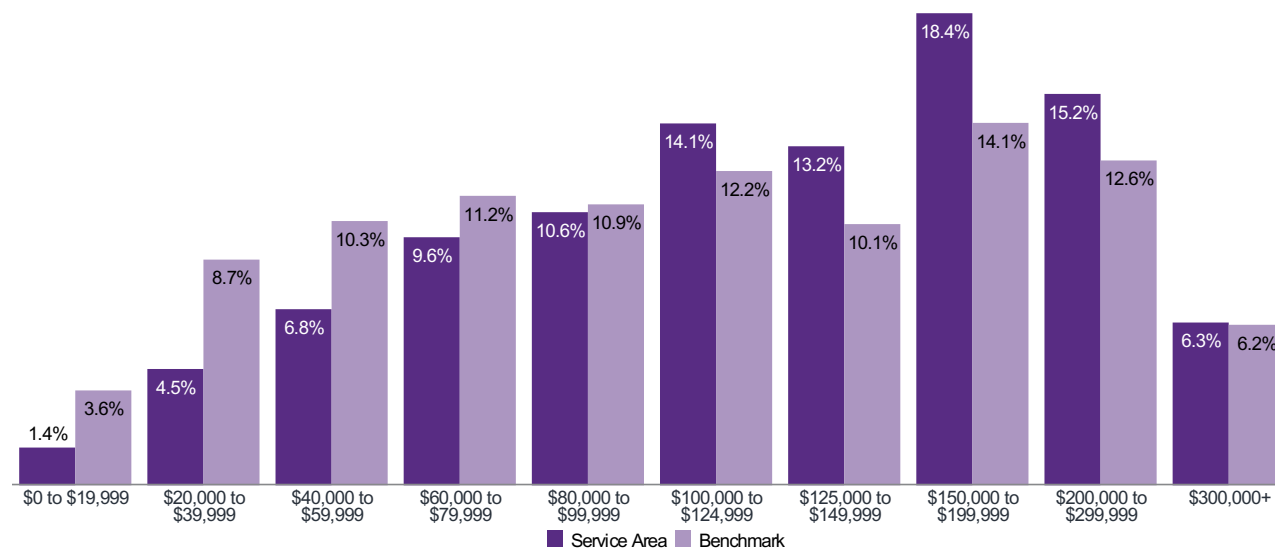
AVERAGE HOUSEHOLD INCOME



\$150,080

Index: 110

HOUSEHOLD INCOME DISTRIBUTION



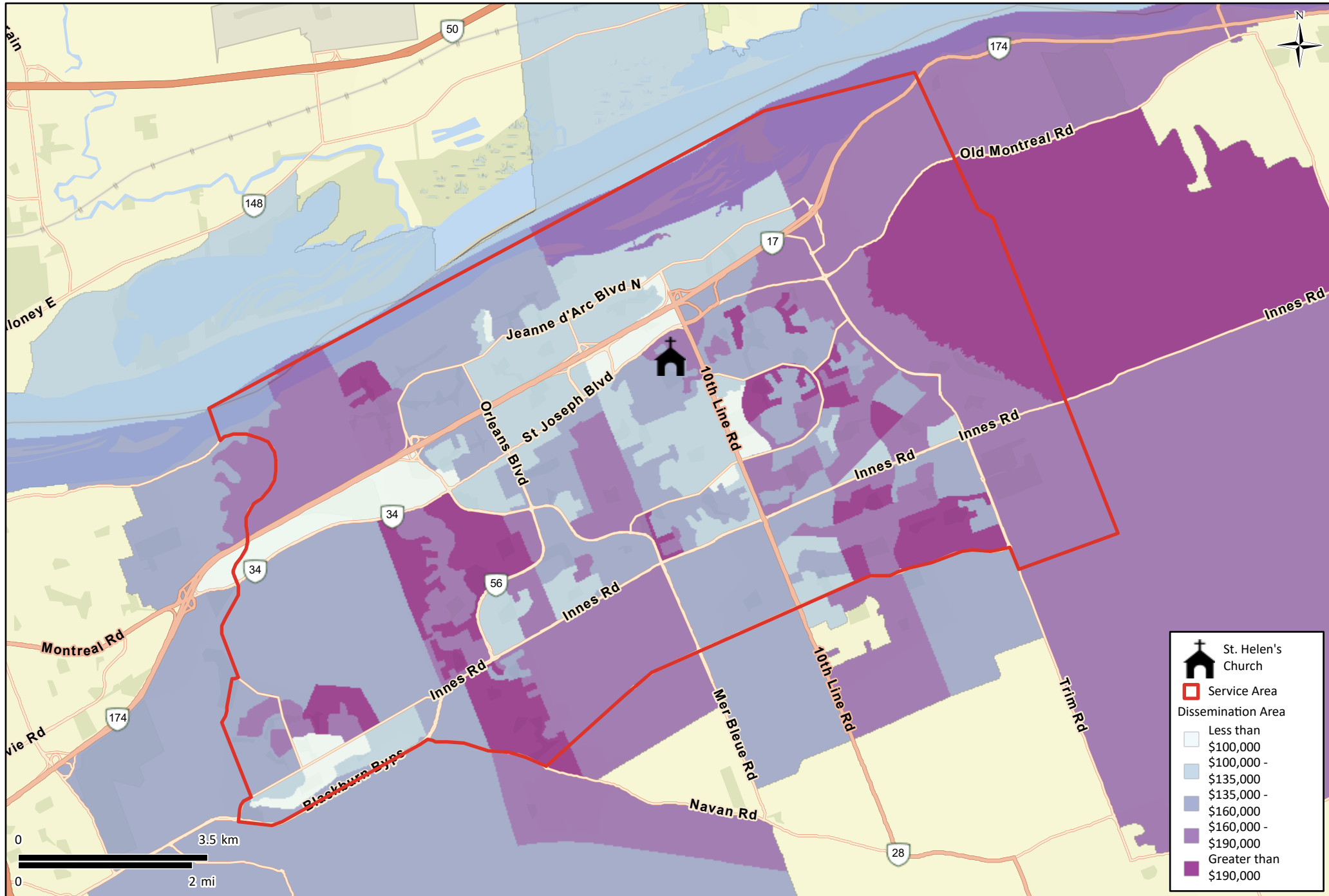
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Index Colours: <80 80 - 110 110+

Average Household Income Distribution (Current Year \$) ST. HELEN'S CHURCH



St. Helen's Church

Service Area

Dissemination Area

- Less than \$100,000
- \$100,000 - \$135,000
- \$135,000 - \$160,000
- \$160,000 - \$190,000
- Greater than \$190,000

Data Sources: <https://en.environicsanalytics.com/Envision/About/1/2023>

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Demographics | Education & Employment

ENVIRONICS
ANALYTICS

Service Area: St. Helen's Service Area

Population: 121,193 | Households: 44,449

EDUCATION



37.0%

Index: 88

University Degree

LABOUR FORCE PARTICIPATION



66.1%

Index: 100

Participation Rate

METHOD OF TRAVEL TO WORK: TOP 2*



37.8%

Index: 107

Travel to work by **Car (as Driver)**

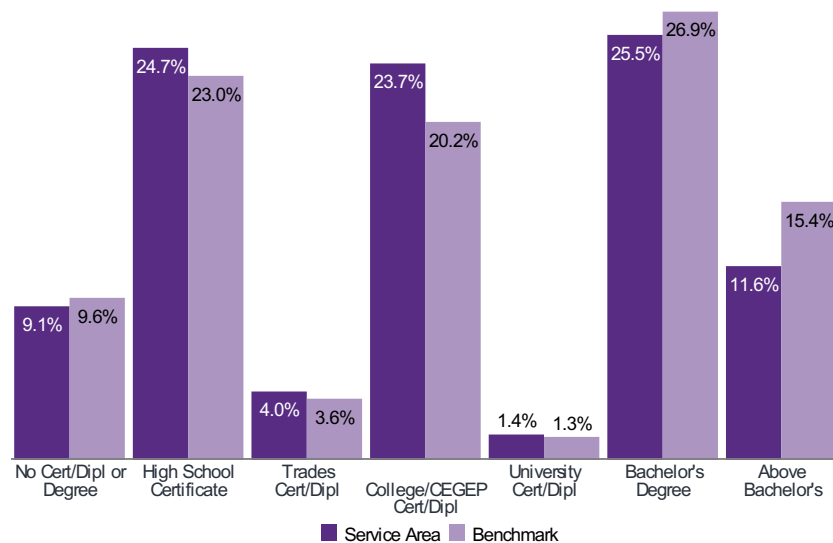


12.3%

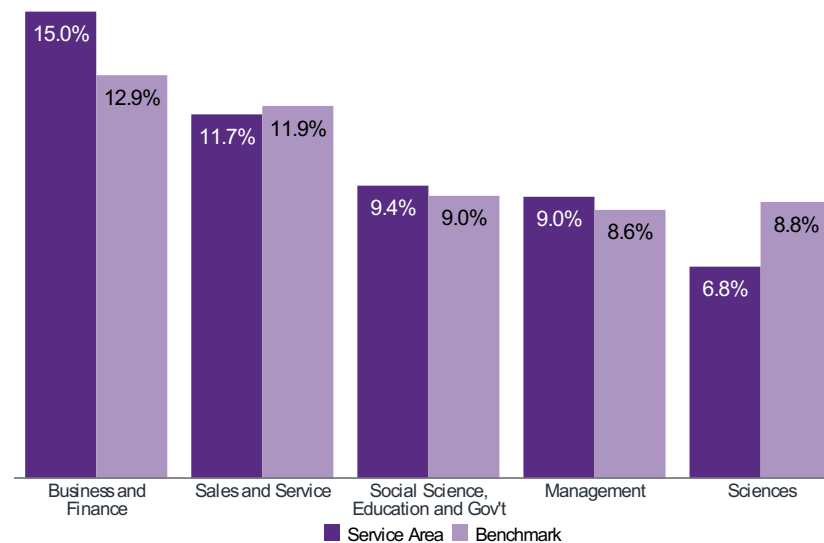
Index: 109

Travel to work by **Public Transit**

EDUCATIONAL ATTAINMENT



OCCUPATIONS: TOP 5*



Benchmark: Ottawa CSD

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*Ranked by percent composition.

Index Colours: <80 80 - 110 110+

Demographics | Diversity

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Service Area: St. Helen's Service Area

Population: 121,193 | Households: 44,449

INDIGENOUS IDENTITY



3.0%

Index: 114

VISIBLE MINORITY PRESENCE



24.0%

Index: 80

Belong to a
visible minority group

NON-OFFICIAL LANGUAGE



0.6%

Index: 41

No knowledge of
English or French

IMMIGRATION



19.1%

Index: 75

Born outside Canada

PERIOD OF IMMIGRATION*

Before 2001

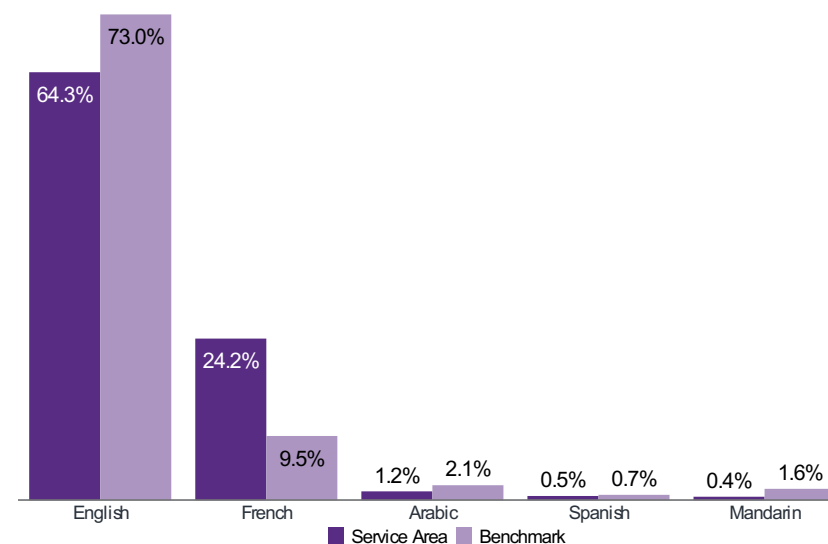
9.5%

Index: 90

VISIBLE MINORITY STATUS: TOP 5**



LANGUAGES SPOKEN AT HOME: TOP 5**



Benchmark: Ottawa CSD

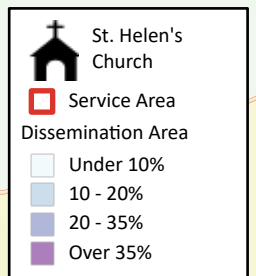
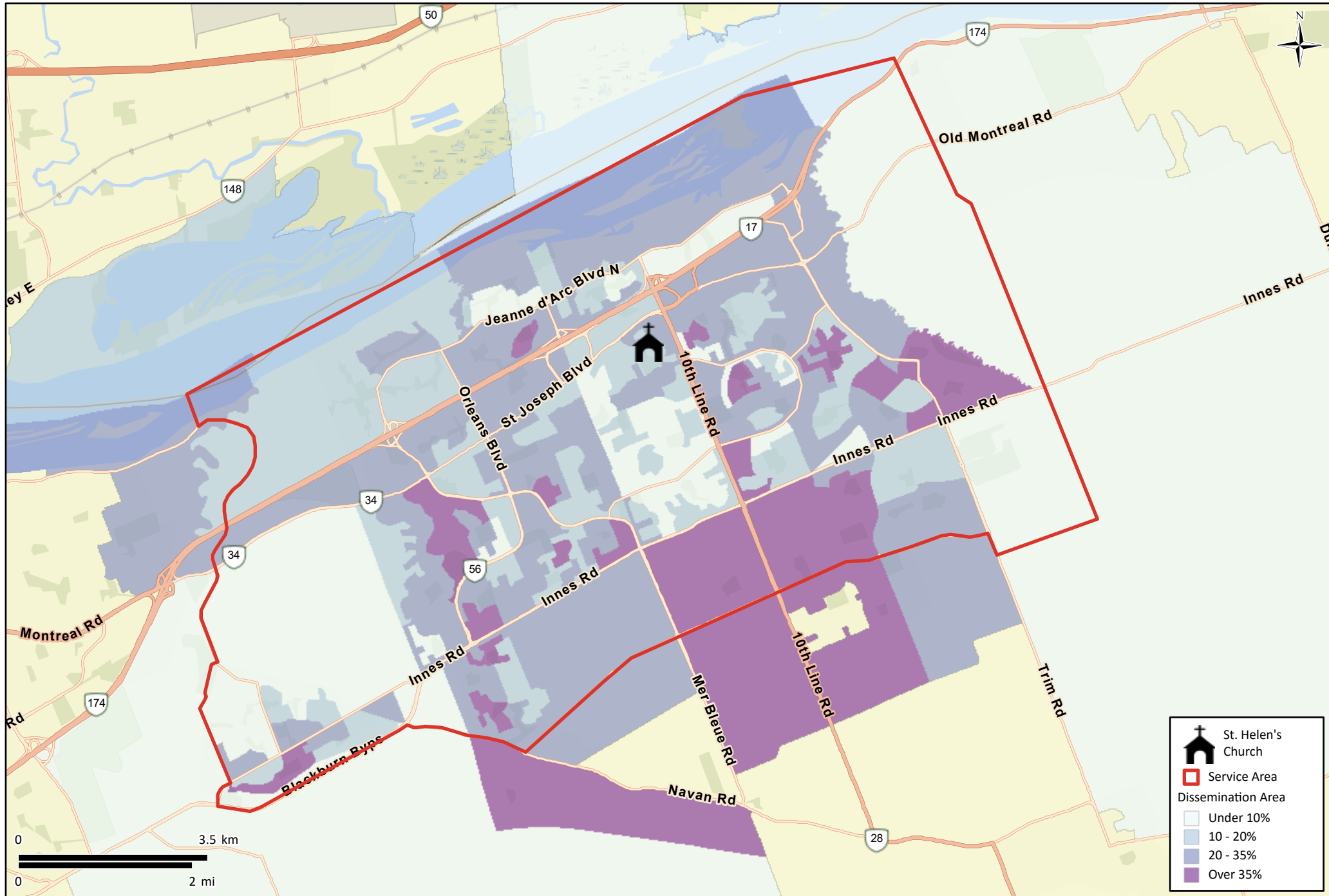
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Visible Minority Penetration ST. HELEN'S CHURCH



Data Sources: <https://en.environicsanalytics.com/Envision/About/1/2023>

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Demographics | DemoStats Highlights

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ANALYTICS

Service Area: St. Helen's Service Area

HOUSEHOLD CHARACTERISTICS

	Count	%	Base Count	Base %	% Pen	Index
Basics						
Total Population	121,193	100.00	1,097,206	100.00	11.05	100
Total Households	44,449	100.00	438,474	100.00	10.14	100
Age of Household Maintainer						
15 to 24	352	0.79	14,881	3.39	2.37	23
25 to 34	5,016	11.29	75,086	17.12	6.68	66
35 to 44	8,145	18.32	81,697	18.63	9.97	98
45 to 54	8,248	18.56	77,015	17.56	10.71	106
55 to 64	9,811	22.07	82,563	18.83	11.88	117
65 to 74	8,034	18.07	62,498	14.25	12.85	127
75 or Older	4,844	10.90	44,734	10.20	10.83	107
Size of Household						
1 Person	8,317	18.71	125,924	28.72	6.60	65
2 Persons	16,230	36.51	145,619	33.21	11.15	110
3 Persons	7,893	17.76	66,326	15.13	11.90	117
4 Persons	7,736	17.40	63,464	14.47	12.19	120
5 or More Persons	4,273	9.61	37,141	8.47	11.50	113
Household Type						
Total Family Households	35,514	79.90	290,855	66.33	12.21	120
One-Family Households	34,864	78.44	285,202	65.04	12.22	121
Multiple-Family Households	650	1.46	5,653	1.29	11.50	113
Non-Family Households	8,936	20.10	147,619	33.67	6.05	60
One-Person Households	7,890	17.75	125,419	28.60	6.29	62
Two-Or-More-Person Households	1,046	2.35	22,200	5.06	4.71	46
Marital Status						
Married Or Living With A Common-Law Partner	61,186	60.95	510,369	55.93	11.99	109
Single (Never Legally Married)	25,649	25.55	279,677	30.65	9.17	83
Separated	3,004	2.99	27,955	3.06	10.75	98
Divorced	5,628	5.61	51,117	5.60	11.01	100
Widowed	4,912	4.89	43,420	4.76	11.31	103
Children at Home						
Households with Children at Home	—	50.60	—	40.60	—	125
Age of Children at Home						
Total Number Of Children At Home	40,351	100.00	326,632	100.00	12.35	100
0 to 4	5,230	12.96	48,478	14.84	10.79	87
5 to 9	5,931	14.70	52,313	16.02	11.34	92
10 to 14	6,456	16.00	54,009	16.54	11.95	97
15 to 19	6,762	16.76	53,395	16.35	12.66	103
20 to 24	6,006	14.88	44,977	13.77	13.35	108
25 and over	9,967	24.70	73,460	22.49	13.57	110

DWELLING CHARACTERISTICS

	Count	%	Base Count	Base %	% Pen	Index
Housing Tenure						
Owned	38,034	85.57	276,639	63.09	13.75	136
Rented	6,415	14.43	161,835	36.91	3.96	39
Band Housing	0	0.00	0	0.00	—	100
Housing Type						
Houses	40,137	90.30	299,294	68.26	13.41	132
Single-Detached House	25,128	56.53	182,175	41.55	13.79	136
Semi-Detached House	1,984	4.46	23,261	5.30	8.53	84
Row House	13,025	29.30	93,858	21.41	13.88	137
Apartments	4,240	9.54	137,846	31.44	3.08	30
High-rise (5+ Floors)	908	2.04	83,261	18.99	1.09	11
Low-rise (<5 Floors)	2,543	5.72	46,425	10.59	5.48	54
Detached Duplex	789	1.77	8,160	1.86	9.67	95
Other Dwelling Types	72	0.16	1,334	0.30	5.40	53
Housing Period of Construction						
Before 1961	902	2.03	67,525	15.40	1.34	13
1961 - 1980	9,257	20.83	119,393	27.23	7.75	76
1981 - 1990	13,753	30.94	65,326	14.90	21.05	208
1991 - 2000	7,531	16.94	48,752	11.12	15.45	152
2001 - 2005	4,304	9.68	29,592	6.75	14.54	143
2006 - 2010	3,058	6.88	29,711	6.78	10.29	102
2011 - 2015	1,910	4.30	29,480	6.72	6.48	64
2016 - 2021	2,086	4.69	32,672	7.45	6.38	63
After 2021	1,647	3.71	16,023	3.65	10.28	101

INCOME, EDUCATION & EMPLOYMENT

	Count	%	Base Count	Base %	% Pen	Index
Household Income						
Average Household Income	—	150,080.38	—	136,977.52	—	110
Education						
No Certificate, Diploma Or Degree	9,169	9.13	87,984	9.64	10.42	95
High School Certificate Or Equivalent	24,777	24.68	209,875	23.00	11.81	107
Apprenticeship Or Trades Cert/Dipl	4,022	4.01	32,614	3.57	12.33	112
College/CEGEP/Non-Uni Cert/Dipl	23,834	23.74	184,581	20.23	12.91	117
University Cert/Dipl Below Bachelor	1,424	1.42	11,645	1.28	12.23	111
University Degree	37,153	37.01	385,839	42.28	9.63	88
Labour Force						
In The Labour Force (15+)	66,370	66.12	605,509	66.35	10.96	100
Labour Force by Occupation						
Management	9,045	9.01	78,388	8.59	11.54	105
Business Finance Administration	15,015	14.96	117,867	12.92	12.74	116
Sciences	6,792	6.77	80,678	8.84	8.42	77
Health	4,526	4.51	39,561	4.33	11.44	104
Education, Gov't, Religion, Social	9,403	9.37	82,507	9.04	11.40	104
Art, Culture, Recreation, Sport	1,557	1.55	16,743	1.83	9.30	85
Sales and Service	11,702	11.66	108,843	11.93	10.75	98
Trades and Transport	5,270	5.25	45,996	5.04	11.46	104
Natural Resources and Agriculture	633	0.63	7,034	0.77	9.00	82
Manufacturing and Utilities	449	0.45	5,449	0.60	8.24	75
Commuting						
Car (As Driver)	37,915	37.77	321,729	35.26	11.78	107
Car (As Passenger)	3,575	3.56	28,909	3.17	12.37	112
Public Transit	12,360	12.31	103,102	11.30	11.99	109
Walk	1,424	1.42	36,501	4.00	3.90	35
Bicycle	455	0.45	12,122	1.33	3.75	34

IDENTITY, LANGUAGE, IMMIGRATION & VISIBLE MINORITY STATUS

	Count	%	Base Count	Base %	% Pen	Index
Indigenous Identity						
Indigenous Identity	3,617	3.03	28,598	2.65	12.65	114
Knowledge of Official Language						
English Only	51,451	43.10	640,541	59.29	8.03	73
French Only	3,273	2.74	14,958	1.39	21.88	198
English And French	63,901	53.54	408,572	37.82	15.64	142
Neither English Nor French	735	0.62	16,331	1.51	4.50	41
Immigration Status						
Non-Immigrant Population	95,943	80.38	783,363	72.51	12.25	111
Born In Province of Residence	69,126	57.91	592,687	54.86	11.66	106
Born Outside Province of Residence	26,817	22.47	190,676	17.65	14.06	127
Immigrant Population	22,774	19.08	276,513	25.59	8.24	75
Visible Minority Status						
Total Visible Minorities	28,602	23.96	324,067	30.00	8.83	80
Chinese	2,934	2.46	51,204	4.74	5.73	52
South Asian	4,978	4.17	56,874	5.26	8.75	79
Black	10,102	8.46	83,624	7.74	12.08	109
Filipino	1,024	0.86	12,443	1.15	8.23	74
Latin American	1,221	1.02	14,032	1.30	8.70	79
Southeast Asian	675	0.57	14,449	1.34	4.67	42
Arab	4,346	3.64	57,148	5.29	7.60	69
West Asian	1,552	1.30	13,043	1.21	11.90	108
Korean	209	0.17	3,702	0.34	5.65	51
Japanese	298	0.25	2,786	0.26	10.70	97
Mother Tongue*						
English	58,560	49.06	631,036	58.41	9.28	84
French	40,004	33.52	165,583	15.33	24.16	219
Total Non-Official	16,164	13.54	243,162	22.51	6.65	60
Arabic	3,146	2.64	46,557	4.31	6.76	61
Spanish	1,207	1.01	14,208	1.31	8.50	77
Creoles	857	0.72	4,651	0.43	18.43	167
Persian	732	0.61	8,171	0.76	8.96	81
Cantonese	718	0.60	11,397	1.05	6.30	57
Mandarin	676	0.57	22,272	2.06	3.04	27
Portuguese	566	0.47	5,041	0.47	11.23	102
Urdu	522	0.44	5,288	0.49	9.87	89
Punjabi	507	0.42	5,749	0.53	8.82	80
German	492	0.41	5,786	0.54	8.50	77

Benchmark: Ottawa CSD

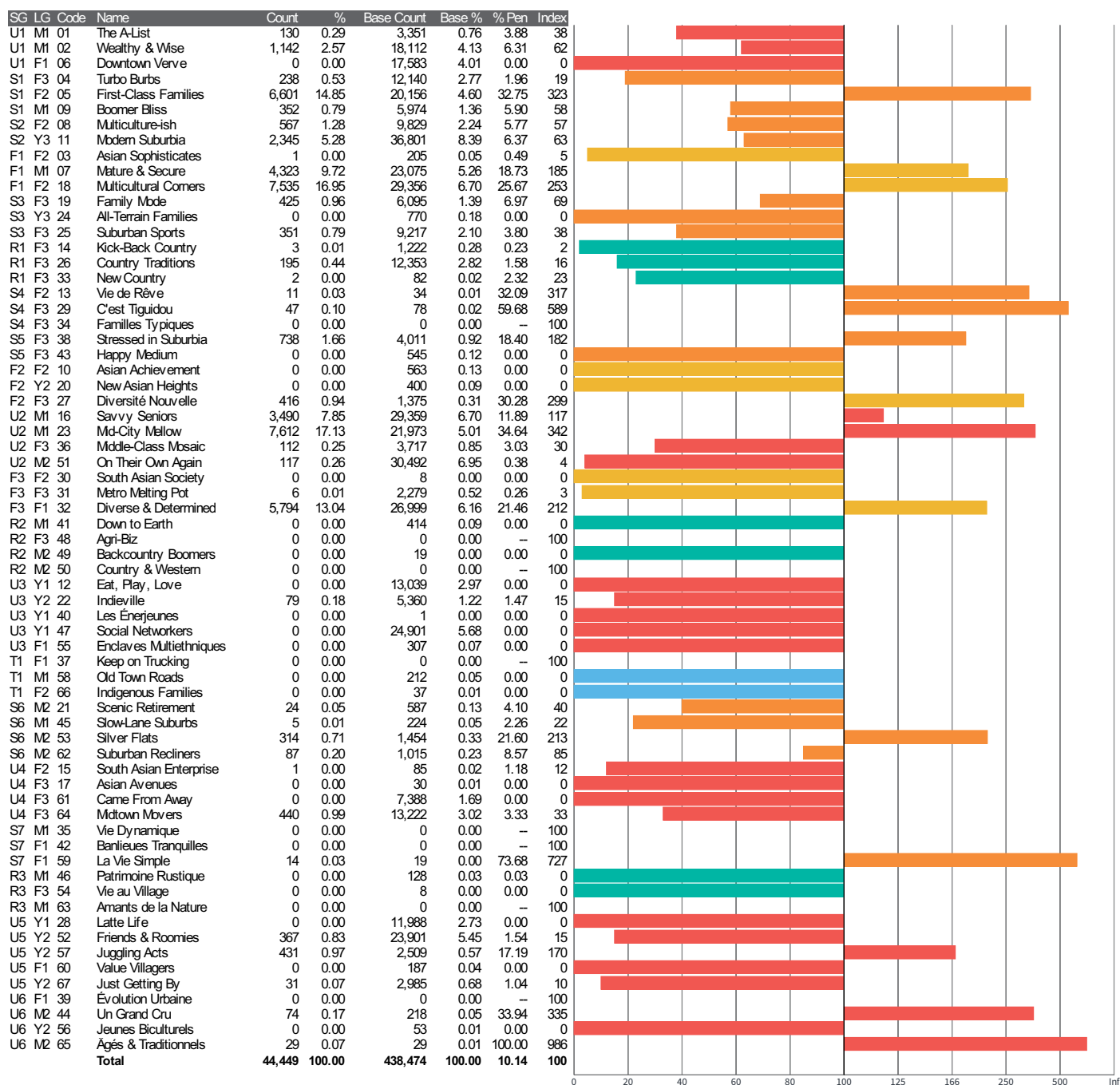
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*Displaying top 10 non-official Mother Tongue language variables by percent composition.

Index Colours: <80 80 - 110 110+

Service Area: St. Helen's Service Area

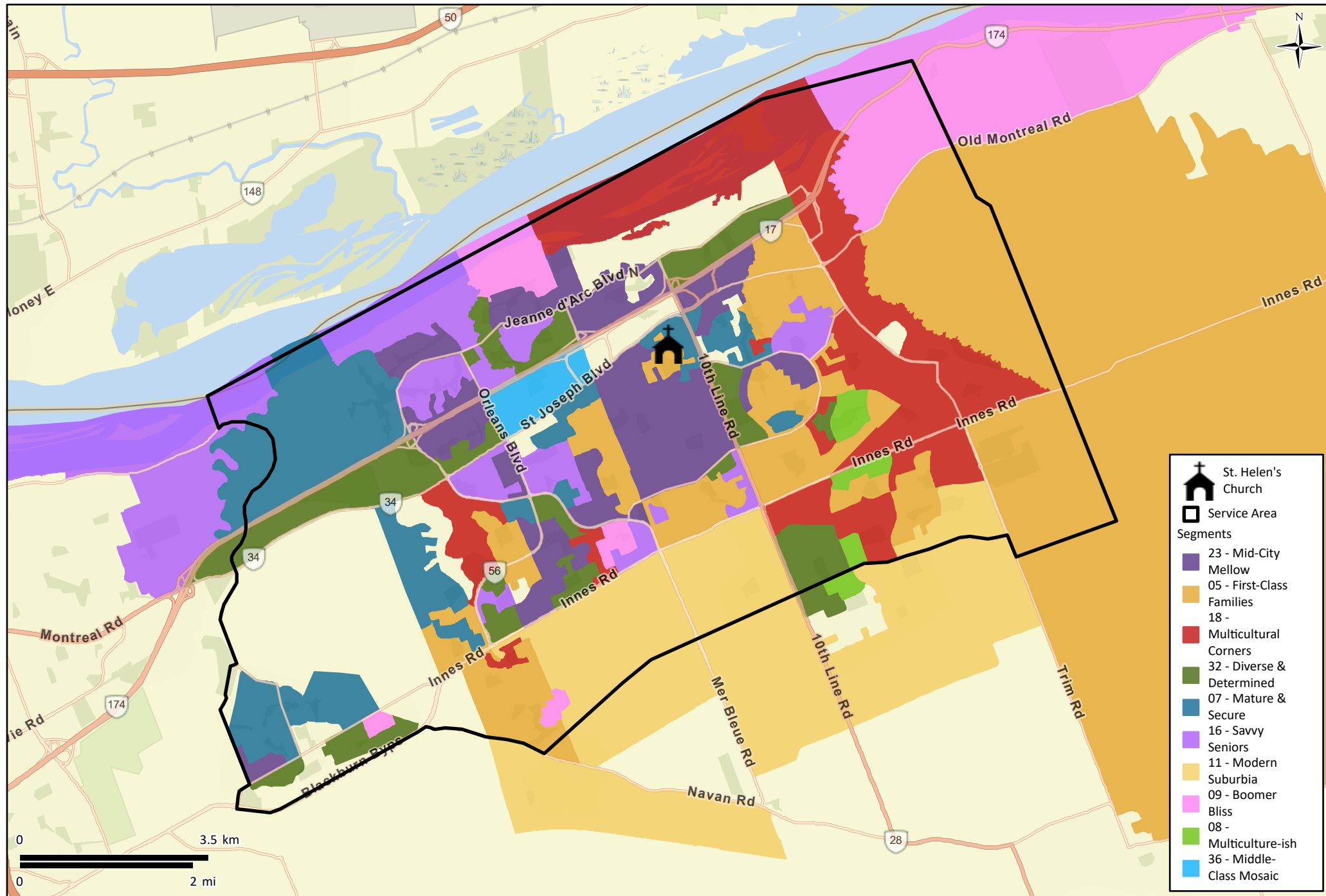
Base Variable: Total Households



Benchmark: Ottawa CSD

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Top PRIZM Segments (by Dissemination Area, ranked by SESI) ST. HELEN'S CHURCH



Data Sources: <https://en.environicsanalytics.com/Envision/About/1/2023>

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Disclaimer: Scale bar is for reference only

Top 5 segments represent **71.7%** of households in St. Helen's Service Area



Rank: 1
Hhlds: 7,612
Hhld %: 17.13
% in Benchmark: 5.01
Index: 342

The upper-middle-class members of Mid-City Mellow lead a comfortable life. Over 90 percent of members own single-detached houses, typically in well-established city neighbourhoods with gardens. While most maintainers are over 55, these third-plus-generation Canadians include both older couples aging in place and middle-aged families raising older children. Many adults have high school or college educations, and those still in the labour force earn solid paycheques from a mix of white collar and service sector jobs. They have the time and discretionary cash to attend theatre productions and play hockey, baseball as well as play and watch football games. Media traditionalists, they like watching all manner of TV sports and receiving direct mail, particularly coupon booklets, catalogues and flyers inserted in the community paper.



Rank: 2
Hhlds: 7,535
Hhld %: 16.95
% in Benchmark: 6.70
Index: 253

The middle-aged families of Multicultural Corners present an exceptionally culturally diverse portrait. More than a third of households contain foreign-born residents—though no one culture dominates—and more than 40 percent identify as visible minorities, including Black, Latin American, Arabic and South Asian. These first- and second-generation Canadians have moved beyond gateway communities to the urban fringe of large cities. Now with upper-middle-class incomes from grey- and white-collar jobs, they typically own single-detached and row houses suitable for their large families with older children. These active households engage in many sports—swimming, skateboarding, baseball, basketball and soccer. They're big purchasers of youth-oriented goods like toys, games, books and fast fashion.



Rank: 3
Hhlds: 6,601
Hhld %: 14.85
% in Benchmark: 4.60
Index: 323

A comfortable suburban lifestyle, First-Class Families features sprawling families—more than 40 percent of households contain four or more people—living in close-in suburbs. In these established neighbourhoods, the parents are middle-aged, the children are between the ages of 10-24 and nearly 90 percent of households live in pricey, single-detached houses. With their university educations, the adults hold white-collar jobs in management, education and government, and earn incomes more than 60 percent above the national average. One quarter of households contain second-generation Canadians, many reporting Italian, Polish, Greek or Mandarin as their mother tongue. These active families enjoy many team sports as both participants and spectators. Many reserve weekends to shop, dine out, visit a theme park or relax in their hot tubs.



Rank: 4
Hhlds: 5,794
Hhld %: 13.04
% in Benchmark: 6.16
Index: 212

Job searching and an affordable lifestyle helped create the Diverse & Determined segment. Found in the urban fringe of larger cities, this segment contains a mix of younger singles and middle-aged families, including many lone-parent households. Over a third of residents identify as a visible minority—typically Asian, South Asian or Black. With educations ranging from high school to university, they earn middle incomes from wide-ranging jobs. Drawn to low-rise apartments, row houses and condominiums, these residents also appreciate their less intense city life. For leisure, they like going to casinos, sports bars, nightclubs and sporting events. Many get exercise from tennis, pilates, snowboarding and downhill skiing. As public transit riders, they're a strong market for out-of-home advertising.



Rank: 5
Hhlds: 4,323
Hhld %: 9.72
% in Benchmark: 5.26
Index: 185

Emblematic of Canada's aging society, Mature & Secure consists of older couples and families aging in place in urban fringe neighbourhoods. Nearly 60 percent of maintainers are over 55 years old. About 80 percent of this segment's households live in Canada's largest markets. Many contain first- and second-generation Canadians, and one in nine residents is Jewish—nearly 11 times the national average. University educated, those still in the workforce earn high incomes from management and white-collar positions. Financially secure, they tend to own stylish houses and duplexes, solid investment portfolios, vacation homes and imported luxury cars. Many have the time and money to attend arts, cultural and professional sports events; they particularly like watching tennis, golf and football matches.

Benchmark: Ottawa CSD

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S1 SUBURBAN ELITE
F2 LARGE DIVERSE FAMILIES

Population:

737,286

(1.93% of Canada)

Households:

229,346

(1.53% of Canada)

Average Household Income

\$190,168

Average Household Net Worth:

\$1,255,009

House Tenure:

Own

Education:University/College/
High School**Occupation:**White Collar/Service
Sector**Cultural Diversity Index:**

Low

Sample Social Value:*Cultural Assimilation***Who They Are**

An upscale suburban lifestyle, First-Class Families is characterized by sprawling families—more than 40 percent of households contain four or more people—living in close-in suburbs. More than half the households are located in established neighbourhoods in Toronto, Calgary, Ottawa and Vancouver. In First-Class Families, the parents are middle-aged, the children are 5-24 and nearly 90 percent of households live in pricey, single-family houses. With their solid educations, the adults hold white-collar jobs in management, education and government, and earn incomes that are nearly twice the national average. One quarter of households contain second-generation Canadians; the segment scores high for members for whom Italian, Polish, Greek or Mandarin is their mother tongue. These families enjoy many team sports—baseball, basketball, football, hockey, volleyball—as both participants and spectators. And many families look forward to weekends when they can shop, go out to eat or relax with their tablet to watch Netflix or indulge in e-commerce. Committed to living a healthy and wholesome lifestyle, this group scores high for the value *Effort Toward Health*.

First-Class Families households enjoy the trappings of success. They have the nice house in the suburbs complete with hot tub, home theatre system, landscaped garden and garage filled with boating, golfing and snowboarding equipment. They drive high-end cars equipped with streaming audio and typically own three or more vehicles. The parents spend a lot of their free time chauffeuring their teenage children to athletic activities and stores like Sport Chek and Lululemon Athletica as well as the Gap, Eddie Bauer, Roots and Old Navy. A big splurge in First-Class Families involves a trip to a theme park, waterpark or indoor amusement centre. And everyone relies on tech devices to keep up with their busy schedules—from smartphones and smart watches to voice-activated smart speakers. These time-crunched families routinely skip home-cooked dinners to patronize fast casual restaurants and pizza chains. And as interest in traditional media declines, residents here go online using mobile phones and tablets for a range of activities—from accessing professional sports content and listening to a radio broadcast to researching products and visiting social media sites. Among their favorites: LinkedIn, Twitter, Instagram and Reddit. These family members are most looking forward to being able to attend professional sporting events post-COVID.

How They Think

Members of First-Class Families expect new immigrants and ethnic groups to adopt and blend in with the mainstream culture in Canada (*Cultural Assimilation*). With a strong *Work Ethic*, they believe children should be taught to respect others and work hard to get ahead, but they also think young people should have the same freedoms as adults (*Equal Relationship with Youth*). With their *Emotional Control*, they make decisions based on reason and logic rather than feelings and intuition, which helps them accept the uncertainties of modern life (*Adaptability to Complexity*) and exert *Personal Control* over the direction of their future. They refrain from judging others, preferring not to take sides (*Introspection & Empathy*). But they're passionate about protecting the environment and think everyone has a role to play in the effort (*Ecological Concern*). And despite their affluence and creature comforts, it's still important for them to look good (*Concern for Appearance*). As consumers, they tend to be frugal and motivated by future security (*Saving on Principle*).


F1 UPGRADE
URBAN
FRINGE

M1 OLDER FAMILIES
& EMPTY NESTS

Population:

694,493

(1.82% of Canada)

Households:

233,501

(1.55% of Canada)

**Average Household
Income**

\$170,885

**Average Household Net
Worth:**

\$1,625,071

House Tenure:

Own

Education:

University

Occupation:

White Collar

Cultural Diversity Index:

Medium

Sample Social Value:

Duty

Who They Are

Emblematic of Canadian's aging society, Mature & Secure consists of older and mature couples and families aging in place in urban fringe neighbourhoods. Nearly 60 percent of the maintainers are over 55 years old. About 80 percent of this segment's households are found in Canada's largest markets: Toronto, Montreal, Vancouver, Calgary, Ottawa and Edmonton. Many contain first- and second-generation Canadians, the immigrants having arrived between 1990 and 2010. And one in eight residents is Jewish, the highest percentage among all segments and more than 11 times the national average. Well educated with university degrees, those still in the workforce earn upscale incomes from management and white-collar positions in business, finance, science and education. Longtime homeowners, they live in stylish houses and duplexes built between 1960 and 1990 and valued at over \$800,000. With a high level of *Financial Security*, Mature & Secure residents tend to own investments, real estate and imported luxury cars. Yet they also express a desire to provide a secure future for their children and grandchildren (*Legacy*).

The educated and upscale adults of Mature & Secure exhibit worldly sensibilities. They're well travelled, often touring Europe, Asia and North America via car, plane and cruise ship. Their worldliness even shows in their preferred auto: typically a premium midsize car costing at least \$30,000 and made by a European or Japanese manufacturer. And they have the time and money to spend their evenings attending a variety of cultural events—theatre, ballet, opera, classical music concerts and art galleries. Mindful of their health—they're a prime market for organic dairy and meat—they have above-average rates for taking yoga and fitness classes at nearby health clubs and avoiding fast food. And while their days playing high-impact sports may be over, they like to watch professional hockey, golf and tennis matches. These Canadians read an assortment of mainstream magazines—including *Canadian Living* and *People*—and they page through nearly every section of national daily newspapers. But they're comfortable with digital media, too, and especially like using tablets to read books, clip coupons, download apps and purchase everything from home furnishings to concert and theatre tickets. These worldly explorers are most excited about travelling outside of Canada again post-COVID.

How They Think

Mature & Secure is an engaged and centred group that accepts a wide range of social views among its members. While some enjoy viewing advertising for its aesthetic properties (*Advertising as Stimulus*), others tend to reject the fashions and the role models promoted by advertising and the consumer society (*Skepticism Towards Advertising*). What they share is a firm belief that hard work will bring success (*North American Dream*) and that one should fulfill their duties and obligations before seeking personal pleasures (*Duty*). Having come of age at a time when keeping up with the Joneses was a prevalent aspiration, these Canadians still want to be respected by others for their fine manners, chic style and well-appointed home decorated with objects that convey affluence (*Need for Status Recognition, Status via Home, Ostentatious Consumption*). In the marketplace, they satisfy their desire to feel different from others by purchasing cutting-edge products, preferring brand-name goods from larger companies (*Brand Genuineness, Confidence in Big Business*). And they appreciate marketing efforts that appeal to their *National Pride*, believing that buying products made in Canada strengthens the country's position in the world.



F1 UPSCALE
URBAN
FRINGE

F2 LARGE
DIVERSE
FAMILIES

Population:

854,193

(2.24% of Canada)

Households:

277,197

(1.84% of Canada)

**Average Household
Income**

\$132,833

**Average Household Net
Worth:**

\$756,315

House Tenure:

Own

Education:University/College/
High School**Occupation:**Service Sector/
White Collar**Cultural Diversity Index:**

High

Sample Social Value:*Financial Security***Who They Are**

The middle-aged families of Multicultural Corners create an exceptionally diverse portrait. More than a third of households contain foreign-born residents—from the Caribbean, Central America, Europe and Asia—though no one culture dominates. About a fifth of the population speak a non-official language and more than 40 percent identify as visible minorities—including black, Latin American, Arabic and South Asian. Having immigrated to Canada before 2000, these first and second generation Canadians have moved beyond gateway communities to the urban fringe areas of cities like Toronto, Calgary, Ottawa and Edmonton. They've turned their moderate educations into upper-middle-class incomes earned from service sector and white-collar jobs. They typically own single-detached and row houses suitable for their relatively large families with older children; more than a third of households contain four or more people. In these neighbourhoods where one of the stronger values is *Financial Security*, residents have been more mindful of their spending due to the economic uncertainty caused by COVID-19. With that said, in normal times they enjoy travelling and tend to stay at all-inclusive resorts and book cultural trips and eco-tours.

The multi-generational households of Multicultural Corners do many activities as a family. They engage in a lot of aerobic sports—swimming, skiing and tennis—as well as team sports like baseball, basketball and soccer. Finding much enjoyment in maintaining an active lifestyle, this cohort is particularly looking forward to hitting the gym and spending time outdoors post-COVID. Many residents value *Rejection of Authority*—telling researchers, “young people should be taught to question authority”. With their six-figure incomes, Multicultural Corners households have already achieved a level of upper-middle-class comfort. They're big purchasers of youth-oriented goods like toys, games, books and fast fashion from stores such as H&M, Old Navy, the Disney Store and Mastermind. These families like to go out and are a prime market for casual restaurants like Jack Astor's, Montana's and The Keg. As media consumers, Multicultural Corners residents increasingly look to the Internet, often downloading music, streaming TV, accessing news sites and reading restaurant reviews. Mobile phones are their digital platform of choice, and they're receptive to texted marketing messages. They also respond to out-of-home advertising placed in movie theatres, commuter trains, public washrooms and elevators.

How They Think

Having moved to Canada for a better life, the immigrant families of Multicultural Corners are striving to improve their lives and willing to defer pleasure to realize that goal (*Work Ethic*). These hard-working households put family first and are conservative in their views towards family structure (*American Dream, Traditional Families*). But they're also willing to set aside traditional moral codes in favour of more informal conventions; they accept that it's not always necessary to play by the rules or obey authority figures (*Rejection of Orderliness, Rejection of Authority*). As active members of their local religious community (*Religiosity*), they like to connect with smaller, close-knit groups in an authentic and sincere manner (*Personal Expression*). But many feel overwhelmed from juggling work and the needs of their large families, causing their *Need for Escape* from everyday responsibilities. As consumers, Multicultural Corners residents enjoy advertising for its aesthetics and look for brands that offer stimulating experiences (*Advertising as a Stimulus*). As a whole, these households have embraced the lives they have chosen and feel they deserve the rewards they enjoy (*Just Deserts*).


U2 URBAN
OLDER

M1 OLDER FAMILIES
& EMPTY NESTS

Population:

843,045

(2.21% of Canada)

Households:

307,379

(2.04% of Canada)

**Average Household
Income**

\$115,193

**Average Household Net
Worth:**

\$612,864

House Tenure:

Own

Education:

College/High School

Occupation:

Mixed

Cultural Diversity Index:

Low

Sample Social Value:

Legacy

Who They Are

Mid-City Mellow epitomizes a traditional view of the Canadian Dream: owning a home in an attractive setting while building a comfortable nest egg. In this segment, nearly 90 percent of members own single-detached houses, which typically were built between 1960 and 1990. These older and mature households enjoy upper-middle incomes and well-established neighbourhoods in large cities like Winnipeg, Edmonton, Hamilton and Toronto. With most maintainers over the age of 55, Mid-City Mellow is a mixed group, a collection of both older couples and middle-aged families raising older children. Few segments have a lower five-year mobility rate. Most households contain third-plus-generation Canadians, though there's an above-average concentration of second-generation Canadians and those whose mother tongue is Italian, Portuguese, Polish or Ukrainian. With their high school and college educations, those still in the labour force earn solid paycheques from a mix of white collar, blue collar and service sector jobs. The retirees and soon-to-be retirees here have the time to enjoy sporting events such as horse racing, hockey, baseball and football games. Many book cruises, casino junkets, ski trips and cultural tours as they believe that other cultures have a great deal to teach us (*Culture Sampling*).

The upper-middle-class members of Mid-City Mellow inhabit a land of pleasant living. Their older homes are graced with well-tended gardens, hot tubs and driveways crowded with midsize cars and SUVs, boats and campers. They have high rates for attending the theatre and concerts featuring rock and country music, and this cohort's families with children explains the popularity of pets, pro hockey and football, as well as casual restaurants like Kelsey's, Swiss Chalet and The Keg. Planning for the future, these adults have invested in a variety of assets and contributed a healthy portion to their RRSP retirement funds. Media traditionalists, they like reading newspapers in print—the editorials and classifieds in particular—and watching all manner of TV sports, especially Major League Baseball, the CFL, pro golf and NASCAR auto racing. As a segment who enjoy their personal leisure time, this cohort is looking forward to driving more post-COVID. They listen to radio mostly during their commutes to work, preferring stations that play oldies, classic rock and new country music. But they're only average Internet users, going online mostly for utilitarian purposes: banking, researching recipes and staying current with their favourite sports teams. They still respond to direct mail, particularly coupon booklets, catalogues and newsletters.

How They Think

The members of Mid-City Mellow are eager to preserve their *Legacy*—this could be done through a financial, moral, spiritual, or cultural nature. Living in multicultural cities, they've come to appreciate the virtues of other cultures too (*Cultural Sampling*). Their outlook is open-minded, willing to question the status quo (*Rejection of Authority*) and passionate about improving their communities and the lives of those less fortunate (*Community Involvement*). Comfortable with the uncertainties of modern life (*Rejection of Order*), they firmly believe in their ability to effect change and that ultimately people get what they deserve (*Personal Control*). Their decision-making tends to be guided by ecological concerns, with many willing to make economic sacrifices to protect the environment (*Ecological Concern*). When the daily grind gets to be too much, many take a break from overscheduling by booking a casino stay or cruise (*Time Stress*). These upper-middle-class households feel financially comfortable and have an enthusiasm for purchasing products and services in areas of interests such as music and electronics (*Consumptivity*). In the marketplace, Mid-City Mellow members look for brands that are authentic, and convey a compelling story and satisfy their desire to demonstrate their individuality (*Brand Genuineness, Pursuit of Originality*).



F3 MIDSCALE
URBAN
FRINGE

F1 SCHOOL-AGE
FAMILIES

Population:

581,301

(1.52% of Canada)

Households:

256,667

(1.71% of Canada)

**Average Household
Income**

\$95,527

**Average Household Net
Worth:**

\$382,199

House Tenure:

Own & Rent

Education:University/College/
High School**Occupation:**Service Sector/
White Collar**Cultural Diversity Index:**

High

Sample Social Value:

Ecological Concern

Who They Are

The search for jobs and an affordable lifestyle helped create Diverse & Determined. Found in the urban fringe of big cities like Vancouver, Calgary, Edmonton and Ottawa, this segment contains a mix of younger singles and middle-aged families, including a disproportionate number of lone-parent households. Almost half of these households have moved into the area in the last five years. Over a third of residents identify as a visible minority—typically South Asian, black, Filipino, Arab or Latin American—most having arrived since 2001. Drawn to the less expensive housing and less intense city living, Diverse & Determined residents typically live in low-rise apartments or row houses; nearly two-thirds live in condominiums. With educations ranging from high school to university, the adults here earn midscale incomes from various jobs in manufacturing, remediation services, business and the trades. Almost half the households are without children, meaning many can devote more of their discretionary income to leisure activities. Residents score high for going to casinos, sports bars, nightclubs and sporting events. Strong on the value *Ostentatious Consumption*, they try to impress others by acquiring objects that convey affluence.

The residents of Diverse & Determined enjoy more vigorous leisure pursuits compared to their downtown cousins. They prefer activities like tennis, Pilates, snowboarding and downhill skiing to more sedate pastimes. Being a particularly active segment, this cohort is looking forward to going to the gym post-COVID. Reflecting members' diverse backgrounds, a night out may involve an opera or art gallery, or a craft beer and happy hour poutine at a fast casual restaurant. Community minded, they donate what they can to educational, cultural and religious organizations and volunteer their time on political campaigns. There's not much money for vacationing beyond an occasional trip to western Canada or the U.S, but they're well travelled in the digital world, using their mobile phone rather than a computer to listen to a podcast, watch TV, search for jobs and redeem discount coupons. These diverse families have relatively high rates for some traditional media, especially religious and gospel programs on the radio and Telelatino and Global News on TV. To get to the urban action, they often use public transit, making this segment a strong market for ads on bus shelters and subway platforms.

How They Think

The members of Diverse & Determined believe in taking care of others before themselves and feel there's a great deal to learn from other cultures (*Introspection and Empathy, Social Learning*). Although many in this segment have been feeling that their financial position is less secure than this time last year, they are generally optimistic about their financial future (*Financial Security*) and their ability to leave a *Legacy*. They are greatly fulfilled by their work, however it is important for them to regularly take a break from their responsibilities and burdens (*Fulfillment Through Work, Need for Escape*). Given their diverse backgrounds, many identify as citizens of the world and support the efforts of diverse groups to share their cultural heritage with mainstream society (*Culture Sampling*). While they tend to use reason and logic when making decisions, they appreciate experiences that engage all their senses (*Emotional Control*). As conscientious consumers, they're attracted to products that offer an authentic brand experience and companies known for their ethical practices (*Brand Genuineness, Ethical Consumerism*). Strong on the *Primacy of Environmental Protection* over economic advancement, many also weigh environmental concerns into their purchasing decisions (*Ecological Lifestyle*).

Psychographics | SocialValues Overview

Service Area: Ottawa CSD



Strong Values

Values	Index
Culture Sampling	125
Equal Relationship with Youth	118
Social Learning	115
Introspection & Empathy	113
Personal Optimism	113
Rejection of Authority	113
Community Involvement	111
Effort Toward Health	111
Flexible Families	111
Legacy	111



Descriptions | Top 3 Strong Values

Culture Sampling

This construct identifies the view that other cultures have a great deal to teach us, and measures people's inclination to incorporate some of these cultural influences into their own lives.

Equal Relationship with Youth

Breaking down traditional hierarchical and patriarchal relationships by giving the youth equal freedoms as those of adults. Discipline, as that issued by adults over young people, is therefore replaced by freedom and increased individualism.

Social Learning

Attraction to, and interest in, diversity. Feeling that there is a great deal to learn through contact and conversation with people different from oneself, who come from other backgrounds and places. Diversity is perceived as a source of personal enrichment, a way to satisfy a hunger for discovery and exploration and to extend a network of contacts. This construct is also associated with a respect for other people and cultures, as well as a heightened social conscience.



Weak Values

Values	Index
Attraction to Nature	75
Fulfilment Through Work	81
Obedience to Authority	84
Parochialism	87
Aversion to Complexity	88
Cultural Assimilation	89
Financial Concern Regarding the Future	89
Utilitarian Consumerism	90
Fatalism	91
Sexism	91



Descriptions | Top 3 Weak Values

Attraction to Nature

How close people want to be to nature, whether to recharge their spiritual batteries or to enjoy a simpler, healthier or more authentic way of life.

Fulfilment Through Work

A need to invest one's professional life with meaning and to find personal fulfillment through one's work. Also, a need to feel that one's work is useful to others and has some social value.

Obedience to Authority

A belief in playing by the rules. The belief that persons or organizations in positions of authority should be deferred to at all times. A belief that there are rules in society and everyone should follow them. The feeling that young people in particular should be taught to obey authority rather than question it.

Benchmark: Canada

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Index Colours:	<80	80 - 110	110+
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DemoStats Variables | Trade Area

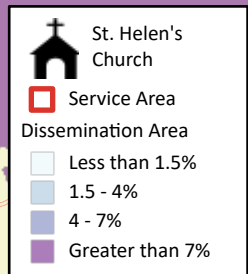
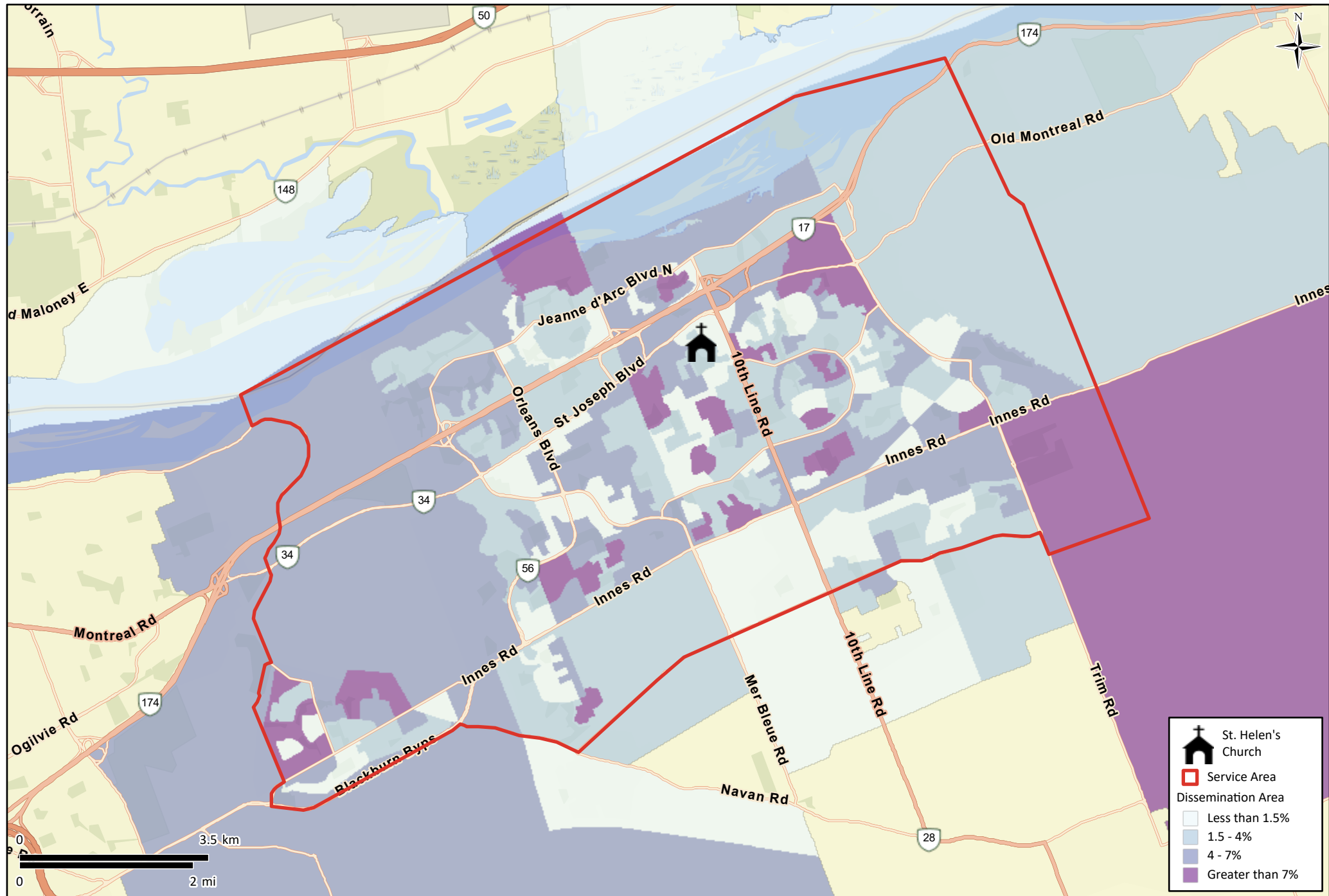
Service Area: St. Helen's Service Area

Benchmark: Ottawa CSD

				St. Helen's Service Area					
				Base Count	Base %	Count	%	% Pen	Index
Household Population by 5-Year Mobility									
ECYMOBHPOP	Household Population For 5 Year Mobility Status	1,028,403	100.00	113,777	100.00	11.06	100		
ECYMOBNMOV	Non-Movers	613,034	59.61	77,385	68.02	12.62	114		
ECYMOBMOV	Movers	415,369	40.39	36,392	31.98	8.76	79		
Household Population by Religion									
ECYRELHPOP	Household Population For Religion	1,080,402	100.00	119,361	100.00	11.05	100		
ECYRELBUDD	Buddhist	11,877	1.10	635	0.53	5.35	48		
ECYRELCHR	Christian	566,591	52.44	78,324	65.62	13.82	125		
ECYRELANGL	Anglican	43,565	4.03	4,312	3.61	9.90	90		
ECYRELCATH	Catholic	325,643	30.14	52,649	44.11	16.17	146		
ECYRELUNIT	United Church	36,618	3.39	3,960	3.32	10.81	98		
ECYRELOCHR	Other Christian	160,765	14.88	17,403	14.58	10.83	98		
ECYRELHIND	Hindu	22,486	2.08	1,229	1.03	5.47	49		
ECYRELJEWI	Jewish	12,107	1.12	450	0.38	3.72	34		
ECYRELMUSL	Muslim	108,319	10.03	8,286	6.94	7.65	69		
ECYRELSIKH	Sikh	7,231	0.67	191	0.16	2.64	24		
ECYRELOREL	Other Religions	9,576	0.89	719	0.60	7.51	68		
ECYRELNREL	No Religious Affiliation	342,215	31.68	29,527	24.74	8.63	78		
Household Population by Period of Immigration									
ECYPIMHPOP	Household Population For Period Of Immigration	1,080,402	100.00	119,361	100.00	11.05	100		
ECYPIMNI	Non-Immigrants	783,363	72.51	95,943	80.38	12.25	111		
ECYPIMIM	Immigrants	276,513	25.59	22,774	19.08	8.24	75		
ECYPIMP01	Before 2001	113,644	10.52	11,358	9.52	9.99	90		
ECYPIM0105	2001 To 2005	21,704	2.01	1,842	1.54	8.49	77		
ECYPIM0610	2006 To 2010	27,304	2.53	2,216	1.86	8.12	73		
ECYPIM1116	2011 To 2016	29,915	2.77	1,955	1.64	6.54	59		
ECYPIM17CY	2017 To Present	83,946	7.77	5,403	4.53	6.44	58		
ECYPIMNPER	Non-Permanent Residents	20,526	1.90	644	0.54	3.14	28		

Anglican Church Affiliation (% penetration)

ST. HELEN'S CHURCH



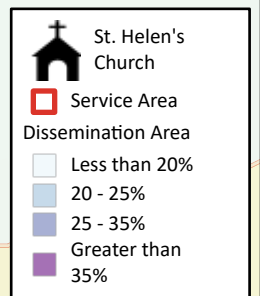
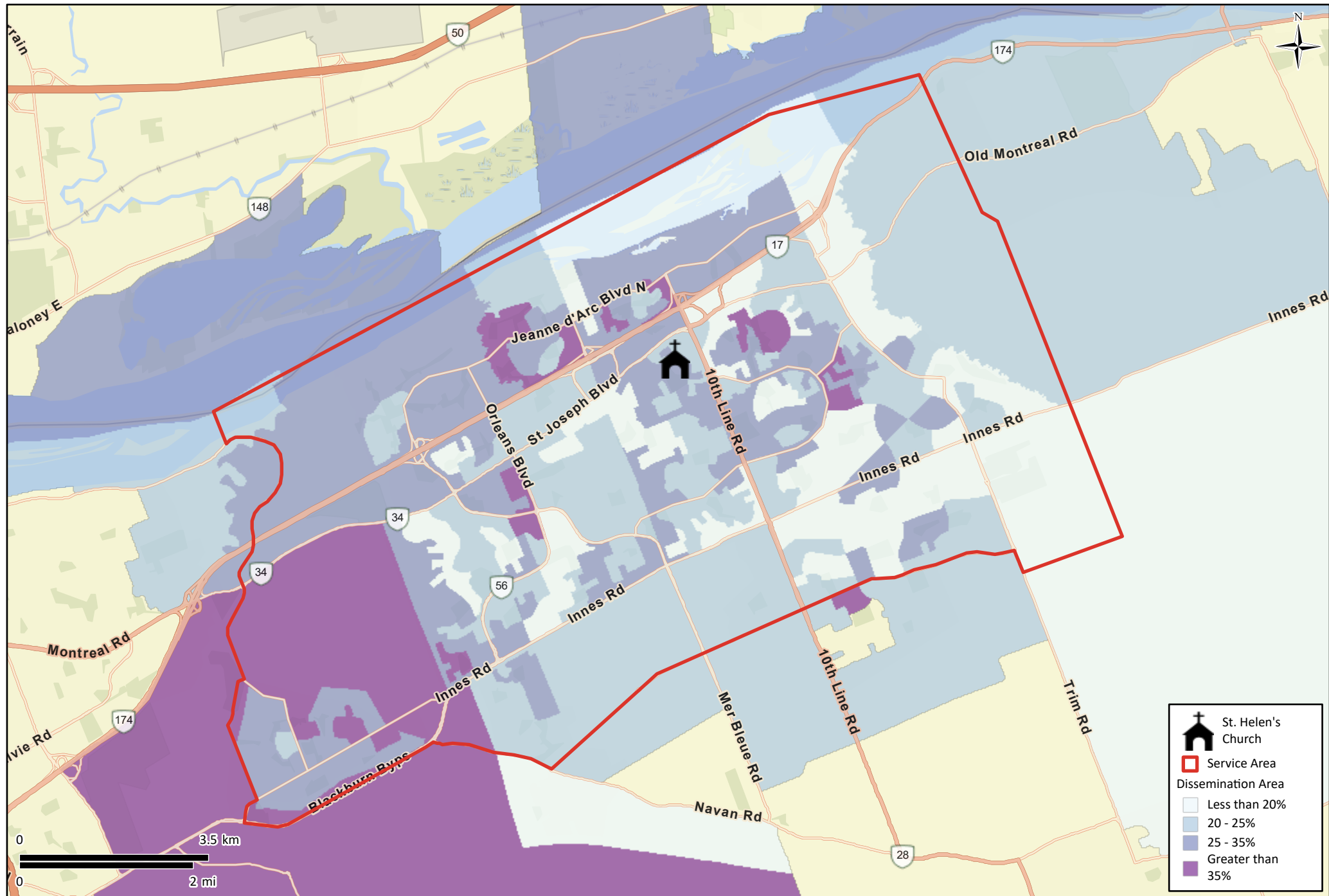
Data Sources: <https://en.environicsanalytics.com/Envision/About/1/2023>

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Disclaimer: Scale bar is for reference only

No Religious Affiliation (% penetration) ST. HELEN'S CHURCH



HouseholdSpend | Trade Area

Trade Area: St. Helen's Service Area

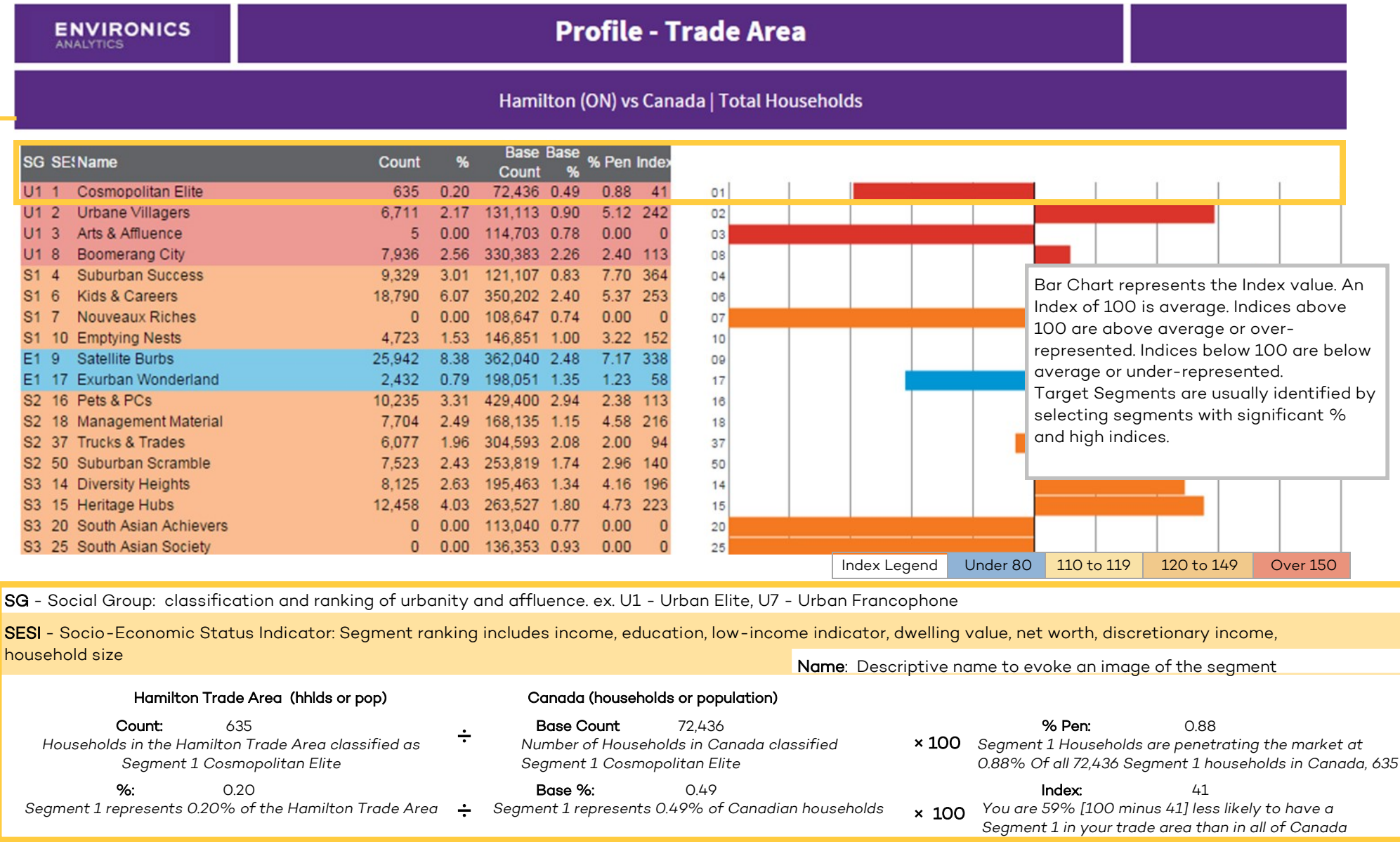
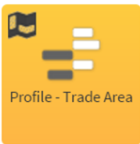
Benchmark: Ottawa CSD

	St. Helen's Anglican Church							
	Consumption Unit	Unit/Hhld	% Comp	Base Consumption Unit	Base Unit/Hhld	Base %	Index: Unit/Hhld	Index: % Comp
Basics								
Household Income	6,399,667,011	145,961.16	100.00	54,570,010,188	130,088.73	100.00	112	100
Household Disposable Income	4,868,073,457	111,029.16	100.00	41,372,497,840	98,627.35	100.00	113	100
Household Discretionary Income	3,524,206,473	80,378.75	100.00	29,581,892,418	70,519.88	100.00	114	100
Gifts of Money and Contributions								
Total money gifts, contributions and support payments	140,647,864	3,207.84	2.27	1,341,650,280	3,198.34	2.53	100	90
Total money gifts and support payments	106,796,552	2,435.77	75.93	948,760,485	2,261.74	70.72	108	107
Gifts, contributions and support payments to non-household members, living in Canada	58,873,600	1,342.77	41.86	528,943,117	1,260.94	39.42	106	106
Gifts, contributions and support payments to non-household members, living outside Canada	15,643,647	356.79	11.12	143,114,749	341.17	10.67	105	104
Support payments to a former spouse or partner	32,279,305	736.21	22.95	276,702,619	659.63	20.62	112	111
Total charitable contributions	33,851,312	772.07	24.07	392,889,795	936.60	29.28	82	82
Charitable contributions to religious organizations	12,660,956	288.77	9.00	129,920,129	309.71	9.68	93	93
Contributions to other charitable organizations	21,190,356	483.30	15.07	262,969,666	626.89	19.60	77	77

HOW TO READ

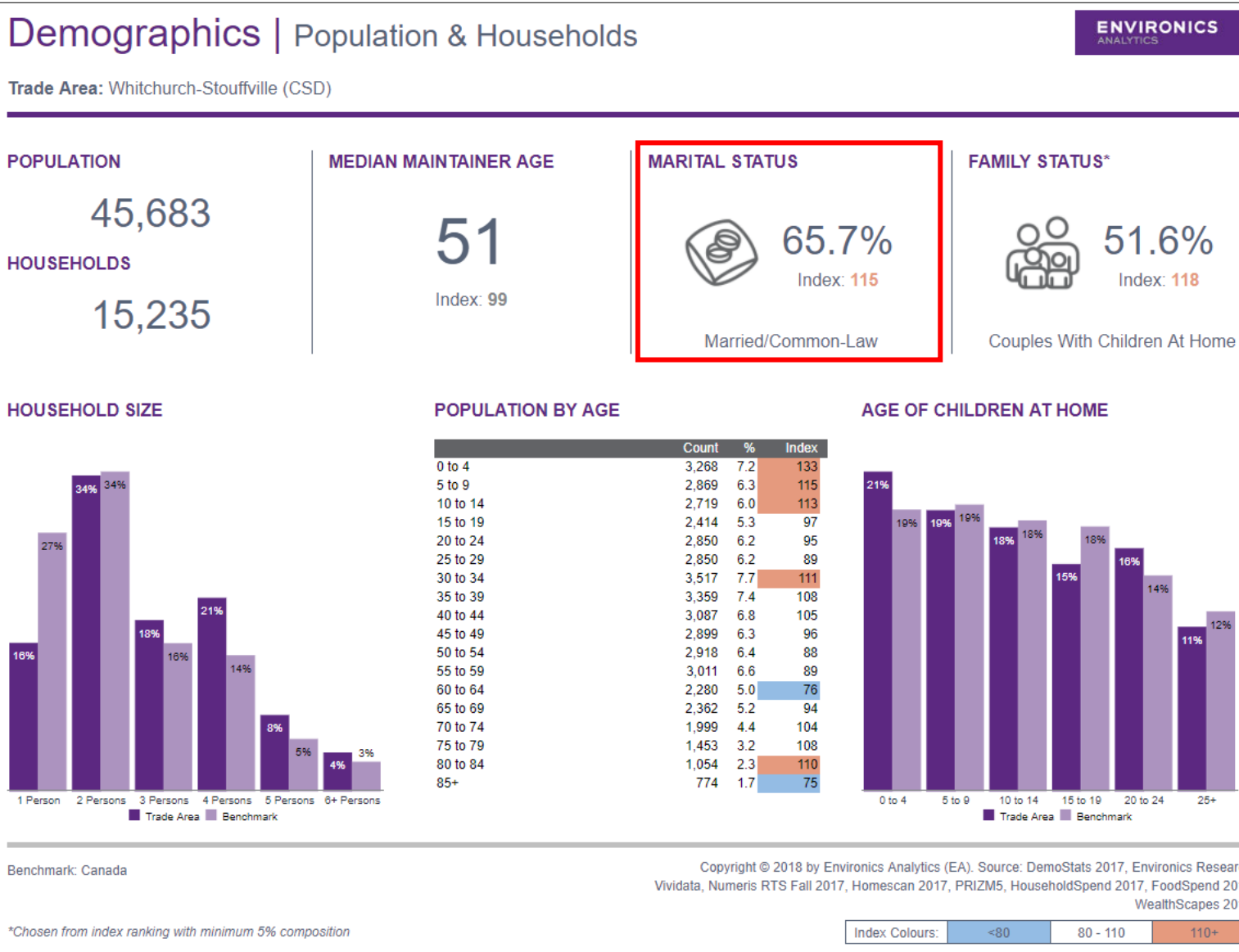
PRIZM Profile Bar Chart—Trade Area

The PRIZM segment composition of your trade area. Helps answer the questions: Which PRIZM segments are in my trade area? What social groups do the segments in my area belong to? What lifestage do the high-index segments in my trade area belong to?



Executive Dashboards - Demographics - Population and Households

Provides population and household data for the current year for the selected trade area. The variables for Population, Households, Median Maintainer Age, and Marital Status (Married/Common Law) will always be present. The variable for Family Status will dynamically show the top variable based on an index ranking with minimum 5% composition.



Executive Dashboards - Psychographic - SocialValues Overview

Provides psychographic data for the selected trade area.

